



# GSC Fire & Security



“Fire Alarm New Construction, Monitoring, Service, and Inspections”

## Warranty Information

### **Limited Warranty**

GSC Industries, Inc. warrants the original purchaser for a period of one year from the date of installation. The product shall be free of defects in materials and workmanship under normal use. During the warranty period, GSC Industries, Inc. shall at its option repair or replace any defective part upon notification from purchaser the product is not functioning properly. Any replacement and/or repair made under this warranty shall stay in effect for the remainder of the original warranty period or for 90 days, whichever is longer. The original purchaser must promptly notify GSC Industries, Inc. in writing that there is a defect in material or workmanship, and such notice shall be received in all events prior to the expiration of the warranty.

### **Conditions to Void Warranty**

- Unauthorized programming, modifications, and/or repairs made by others
- Damage caused by natural disaster such as flood, fire, wind, earthquake, and lightning
- Damage due to causes beyond the control of GSC Industries, Inc. such as excessive voltage, mechanical shock or water damage
- Damage to product caused by usage for purposes other than those for which it was intended
- Damage from improper maintenance of system or peripherals connected to product
- Damage caused by any other abuse, vandalism, or mishandling of product

### **Non - Warranty Repairs**

During the warranty period, requests for warranty service shall be billed at prevailing rates if the service call is determined to be caused by something that is not covered by the warranty. This includes but is not limited to: phone line failure, electrical failure, trouble and/or supervisory signals from parts connected to system not covered under this warranty.

### **Surge Protection Special Provision**

Surge protection on high voltage or low voltage circuits contained within a complete fire alarm system does not provide 100% protection from voltage irregularities, surges, or lightning damage otherwise known as surge events. Surge events may still cause damage to a fire alarm system, even if equipped with surge protection devices. Surge protection devices are intended to stop, reduce and/or limit the amount of damage caused from electrical surge events. Surge protection devices often self-sacrifice during a surge event and may need to be replaced after a surge event. The replacement of a surge protector or equipment after a surge event is not covered under this warranty.

### **Disclaimer of Warranty**

This warranty contains the entire warranty and shall be in lieu of any and all other warranties, whether expressed or implied, or statutory as to the merchantability, fitness for the purpose sold, description, quality, and productiveness or any other matter. In no event shall GSC Industries, Inc. be liable for special or consequential damages or for the delay in performance of the warranty. At the end of the warranty period, GSC Industries, Inc. shall be under no further warranty obligations expressed or implied. GSC Industries, Inc. shall not be responsible for costs incurred by purchaser during warranty period in the event of product failure. GSC Industries, Inc. shall make reasonable effort to replace and/or repair any part of alarm system covered by this warranty in a timely manner as to limit down time of any alarm system.

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